

Evolution of the organization of Outils Océans facing the Covid-19 crisis

Dear customers, dear partners,

After the implementation, in compliance with the recommendations of the government, of provisions to preserve its teams, its customers and the population (telework, production and logistics workforce reduced to 50%, respect for barrier gestures and reinforced hygiene measures),

After having faced a drastic drop in activity and the closure of many suppliers, forcing us to temporarily suspend part of our services, in particular production and logistics,

Outils Océans wanted to participate in its own way in the fight against the Covid-19 by launching the production of masks to alleviate the current shortage. We have the know-how, a professional production team and equipment but we do not use, in our usual products manufacturing, materials suitable for the manufacture of masks. The solution came to us thanks to the support of Armor Lux, which provides us with the pieces of fabric necessary for manufacturing.

It is therefore with pleasure that we announce the return of a *production team dedicated to the manufacture of masks*. The 6 seamstresses on duty produce between *400 and 500 masks per day*. These reusable and washable fabric masks are called "barriers". They are intended to avoid projections. They do not replace the standard masks for medical use used by carers. They nevertheless allow a reduction in viral exposure and the risk of infection of the population. They are an alternative in the absence of protection.

At the same time, the Outils Océans team remains mobilized to support you:

Commercial and administrative service:

- You have a project or want a quote: contact us by email at contact@outils-oceans.com or by phone on +33 2 98 94 63 03 or by our website www.outils-oceans.com
- You wish to place an order: send it by email to commande_client@outils-oceans.com or go through our website.

Production and logistics service:

- Production is currently dedicated to the manufacture of masks because the load schedule remains insufficient to restart our other manufacturing. We are counting on you to allow us to resume all of our production activities.
- You ordered products kept in stock and ordered online: we have set up an organization to ensure 2 departures per week. Delivery delays are nevertheless expected on the side of our carriers compared to the usual deadlines.

Software solutions service (sorting aid, traceability and GEC / GED):

- Hosting for cloud offers is kept in normal activity
- Support for cloud and on-premise offers is maintained in normal remote activity. Prefer contact by email to hotline@outils-oceans.com and in the event of a service stop call +33 2 56 10 20 40
- For the Elise Cloud and Illico offers in the event of a service outage, report your incident to incident-ged@elisecloud.com and call +33 3 59 82 14 80

See you soon.

Company's Management: Marine Hache, Fabien Le Sciellour and Tristan Poder







